

Project title: Sileby
Project reference: 6154770
Date: 21 June 2024

WONDERFUL ON TAP



Severn Trent
PO Box 407
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SCHEME UPDATE

Dear Customer

We're carrying out work on our water main that may affect you...

- We've been carrying out some vital improvement work in your area
- We originally planned to take approximately six months to complete our work
- This has now been extended for a further six weeks
- We'll continue to be working under multi-way traffic lights.

Why we're doing this work

We're investing in our network to ensure we provide a reliable service for our customers now and in the future. So, we are continuing to replace our existing water pipe in Cossington Road, Sileby.

Important things to know

We have been laying a new water main in Cossington Road in phases, working under rolling multi-way traffic lights. As we have continued doing so, we have encountered various challenges along the way. Unfortunately, this has slowed the scheme down and we have not been able to complete all the work in the time previously specified. We have been advised by Leicestershire highways that we can continue with our work, and we will now also include weekend working with immediate effect. We will continue to work from the junction of Preston Close, along Cossington Road to the junction of Brook Street. The plan and table overleaf show the approximate location of the work that has been completed and the remaining section work we need to carry out. We apologise for any inconvenience this may cause and thank you for your co-operation during this work.

Please bear with us...

Although it's really important, we also know work on this scale can, at times, be inconvenient. Please rest assured that we, and our contract partner **Avove**, will be doing everything we can to minimise the disruption and get the work finished as quickly as we can.

Do you own a retail business?

If you own and operate a business which benefits from customers visiting to purchase goods or services from you and our works are affecting your custom, then please contact our Business Loss team at businessloss@severntrent.co.uk for advice.

Keeping you informed every step of the way

If you have any queries about the work, you can contact us on the numbers below:



07885 475321 – Simon Williams, Avove Customer Service Officer
0333 7722 282 – Avove 24hr Customer Service Centre

Please quote the project reference on the top of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

Plan – Cossington Road water main work



KEY

- Approximate route of the new water main left to install
- Approximate route of the new water main that has already been installed

Table – Affected road and traffic management

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Cossington Road - completed	08/01/24*	21/06/24*	Rolling multi-way traffic lights
Cossington Road	21/06/24*	04/08/24*	Rolling multi-way traffic lights

*Please note these dates may be subject to change

Yours faithfully

Scott Minchin
 Project Manager
 Severn Trent